

## BREAKING NEWS



From the desk of  
Mark Sweeney



President/COO

As the situation with the COVID19 virus remains fluid, Remke is dedicated to keeping you informed as to our business situation and the efforts we are taking to keep our associates safe and to ensure that our products are still being produced and shipped.

Customers and reps have been asking us a few key questions:

1. **Can I expect uninterrupted service from Remke?**
2. **What measures are you taking to prevent the spread of the virus?**
3. **How has the Illinois' Stay-At-Home order affected Remke?**

### **You Can Count on Remke to Continue Operating Normally**

- **Remke is open for business.** Our warehouse and production facilities continue to operate at full capacity during this crisis. We have inventory in-stock and ready to ship.
- **Place orders as normal.** We are committed to ensuring that you can confidently order from us. All Customer Service personnel will be available from 7:30 AM CST to 4:30 PM CST Mon-Fri.
  - **Fax:** (847) 541-7245
  - **Phone:** (877) 438-8833
  - **eMail:** [sales@remke.com](mailto:sales@remke.com)
  - **Online:** [www.remke.com](http://www.remke.com)

### **What Measures is Remke Implementing to Curb COVID-19 From Spreading**

- **Daily COVID-19 Briefings with all in-place associates.** All essential manufacturing and shipping personnel are being briefed daily on best practices for curbing the spread of the virus. We have placed extensive in-building signage to remind associates of safe practices during this crisis.
- **All non-essential roles have been enabled to work from home.** Where possible, employees whose functions can be completed remotely have been given the tools and technology to work from home. This represents about 35% of the entire Remke workforce.

- **Strict adherence to the 6 Feet Social Distancing order.** All workspaces and job functions have been reviewed to adjust associates to be at minimum 6 feet away from one another. In addition, during all breaks and lunches, associates **MUST** maintain at least a 6 foot perimeter at all times. This is being strictly enforced.
- **Non-Remke employees are no longer permitted to enter the building.**
- **All travel has been cancelled for all associates.** There will be no in-person meetings for the foreseeable future for all Sales personnel. They will continue to check in on our customers to see how we can be of assistance at this critical time. All in-person meetings have been shifted to virtual meetings.

### **How has Illinois' Stay-At-Home Executive Order Affected Remke?**

- **Under Governor Pritzker's Executive Order Remke is Classified as an Essential Business.** As a supplier of electrical components to Essential Infrastructure Providers, Remke can remain open and operating at full capacity.
- Our customers supply hospitals, utilities, public transportation, water & waste control facilities, first responders, food production & processing, PPE & Pharmaceutical manufacturing, data infrastructure and other Essential Infrastructure businesses.
- Our customers provide services that are necessary to maintaining the safety, sanitation and essential operation of residences, buildings, Essential Activities, and Essential Businesses and Operations.

As we all continue to practice social distancing and proper hygiene in this time of crisis, Remke can be counted on to deliver as we have always done. We are in this together and together we will overcome this and come out stronger and more united on the other side. We are keeping all those affected by COVID-19 in our thoughts and prayers, in particular the first responders who are so bravely giving of themselves in this time of need.

Please do not hesitate to reach out to myself or any other Remke associate to assist you with your needs.

Stay Safe.

Kind regards,

Mark Sweeney  
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