# We are prepared, we are safe.

From order placement and fulfillment to final delivery, we're committed to ensuring the safety of our associates and customers.



Connexion is here to serve and help other essential businesses such as our contractor customers, hospitals, grocery stores, pharmacies, and others.

To do so responsibly during the COVID-19 pandemic, we have implemented safeguards and best practices throughout our organization in accordance with CDC guidelines:



### Our Sales Team:

- > Many of our salespeople and project managers are working remotely from their home offices
- > The few who need to work from the office, are practicing proper social distancing and PPE protocols



# In-Store Pickups:

- > We have implemented a Curbside Service program: Call ahead and we'll have your order brought out and loaded, while you remain in your vehicle
- If your visit requires entry to our facility, rest assured that all surfaces have been sanitized and visitor boundaries clearly identified



## **Operations:**

- > Our operations team is working in staggered shifts to maximize social distancing inbound deliveries and drivers are isolated from other areas of our facility to limit potential exposures
- Our teams are practicing proper social distancing and PPE protocols and routinely disinfecting equipment and frequently touched surfaces; trucks, jacks, scanners and workstations



### **Deliveries:**

We have implemented a "Drop and Go" delivery program designed to minimize close proximities with our customers - this includes drivers signing delivery receipts on your behalf to minimize handling of devices

We are proud to be your partners in commerce and throughout this crisis we are managing through together.

